

ROCKY MOUNTAIN

H A R D W A R E

Care & Cleaning

The look of bronze will change with time. Cleaning all surfaces with mild soap, water, and a non-abrasive cloth will help the hardware age gracefully.

Water conditions vary across the country. Chemicals and minerals in the water and air can combine to have an adverse effect on the finish of hardware fixtures.

For any of our light or brushed finishes (white light, white brushed, bronze light, bronze brushed) you may use deoxidising cleaner (such as Wrights Copper Cream or Bar Keeper's Friend) to bring the bronze back to its base metal finish. Then apply a high-quality clear paste wax to protect the surface. This process can be repeated as necessary.

Do not allow materials such as toothpaste, nail polish remover, or caustic drain cleaners to remain on the surface.

Warranty

Rocky Mountain Hardware stands behind all of our bronze products with a lifetime guarantee on materials and workmanship. In addition, the internal mechanisms, including all locks, latches, etc., are guaranteed for 50 years from the date of sale to the original user. Rocky Mountain hardware will repair or replace defective product or parts that fall within these guidelines. When necessary, a proof of purchase dated with the warranty period may be required. The patina finish applied to our bronze products is known as a "living finish" which means it will change with time, touch, climate, etc. Because each product will be exposed to a varying set of conditions, we do not warranty the finish of our products.

Rocky Mountain hardware will not assume liability for any labour charges regarding the removal or reinstallation of the products; nor will we cover any freight, postage, or handling expense related to the product. Damages caused by accident, misuse, abuse, or improper installation are not covered by this warranty.

Because all Rocky Mountain hardware products are made to order, we do not accept returns.

more than just handles